**Use Case: Successfully Create Bulk Item Request**

**Actor:** Requestor

**Trigger Point:** The requestor completes the creation of a new request for bulk items in the procurement system.

**Use Case Description:** The requestor successfully creates a new request for bulk items, providing necessary details and selecting items from the available inventory or entering custom items.

**Pre-conditions:**

The requestor is authenticated and logged into the procurement system.

The requestor has appropriate permissions to create new requests.

There are bulk items available in the inventory or the requestor can enter custom items.

**Post-conditions:**

A new request for bulk items is successfully created and submitted.

The requestor receives a success message confirming the completion of the request creation process.

The requestor may track the newly created request or perform additional actions as needed.

**Normal Flow:**

1. The requestor logs into the procurement system and navigates to the "Create Request" section.

2. The system presents the "Create Request" form containing fields such as required delivery date, select department, select location, select priority, and notes.

3. The requestor fills in the necessary details in the form.

4. In the middle of the form, the requestor encounters the "Order Line" module, displaying fields for line number, name, category, quantity, unit price, total cost, and actions.

5. The requestor clicks on the "Add Items" button located at the top right panel of the order line.

6. A dropdown menu appears with options including inventory items, custom item, bulk item, Amazon Business item, and supplier catalogue item.

7. The requestor selects "Bulk Item" from the dropdown menu.

8. The system prompts the requestor to enter details for the bulk items, such as item name, quantity, and any other relevant information.

9. The requestor enters the details for the bulk items and adds them to the request.

10. After completing the request details, the requestor submits the request.

11. The system processes the request and displays a pop-up message confirming the successful completion of the request creation process.

12. The requestor sees a "Track Request" button at the top right panel and may choose to track the newly created request for further updates.

**Alternative Flow:**

If the requestor encounters errors or issues during the creation of the request, such as incorrect data entry or system errors, they may need to correct the errors and resubmit the request.

If the requestor decides to repeat the same request or delete it, they can utilize the options provided in the right panel, selecting either the "Repeat" or "Delete" button as needed.

If the requestor decides to make changes to the request after submission, they may need to contact the procurement department or relevant stakeholders for assistance in modifying the request.